



Reporting Abuse and Neglect of Persons with Disabilities

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DISABLED PERSONS PROTECTION COMMISSION

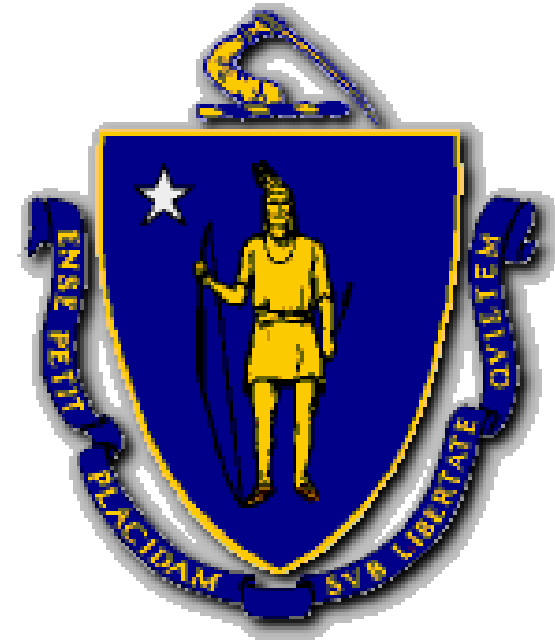
OUTREACH AND TRAINING SPECIALIST

Disabled Persons Protection Commission (DPPC)

Independent state agency responsible for:

- The investigation and remediation of abuse
- By caregivers
- Against adults with disabilities

mass.gov/dppc



Reporting Agencies for Abuse Against Persons with Disabilities

Department of
Children and
Families

DCF

Birth-17

1-800-792-
5200

**Disabled Persons
Protection
Commission**

DPPC

18-59

1-800-426-
9009

Executive Office
of Elder Affairs

EOEA

60+

1-800-922-
2275

How to File an Abuse Report?

Call the DPPC 24-Hour Hotline
at

1-800-426-9009

*Deaf and hard of hearing callers, please use
VRS or MARElay (711) to contact the DPPC hotline.

Screening of Reports

Hotline

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graph TD; Hotline[Hotline] --> Investigator[Investigator  
DPPC, DDS,  
DMH, MRC];
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A diagram illustrating the screening process. A dark blue rounded square labeled 'Hotline' is at the top. A light blue rounded square labeled 'Investigator' is at the bottom left. A blue arrow points from the bottom of the 'Hotline' box to the top of the 'Investigator' box.

Investigator

DPPC, DDS,
DMH, MRC

Protective Services

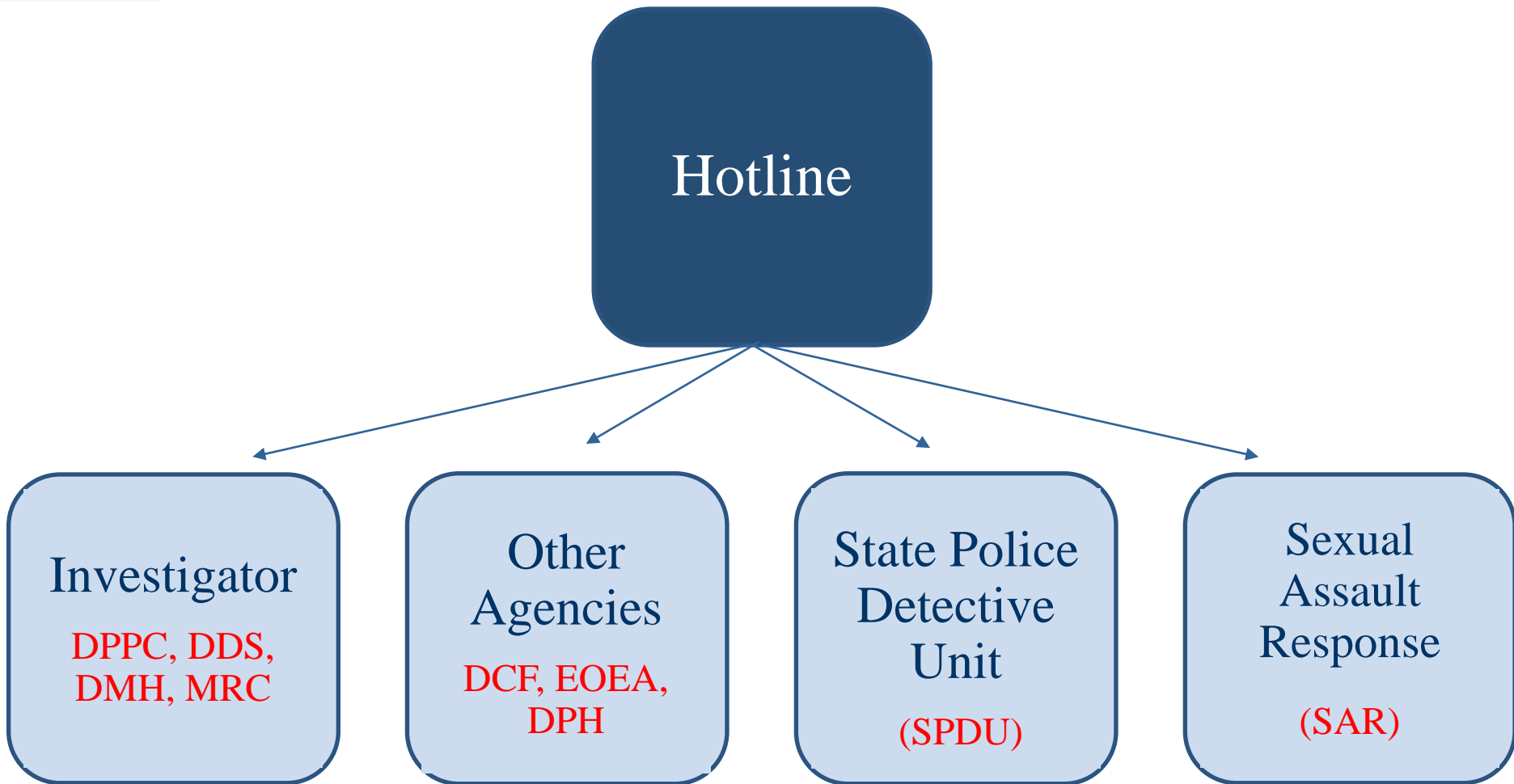
To Support the Victim

- Counseling
- Healthcare
- Peer Support
- Transportation
- Additional necessary services and supports

To Prevent Future Abuse

- Respite services
- Staff training
- Policy changes
- Staffing ratios
- Agency action

Screening of Reports Continued



DPPC Mandated Reporters*

- Medical personnel
- Medical examiners
- Social workers
- Foster parents
- Police Officers
- Dentists
- Public or private school teachers
- Educational administrators
- Psychologists
- Family or guidance counselors
- Animal Control Officers
- Day care workers
- **Private agencies** providing services to people with disabilities
- **State agencies** within the Executive Office of Health and Human Services

*Includes interns and volunteers

FREE DPPPC MANDATED REPORTER TRAINING

Virtual and in-person trainings on reporting abuse of persons with disabilities, offered by the Disabled Persons Protection Commission (DPPC)



LEARN

how to recognize signs of abuse, what you're required to report and how to report.



CONTACT

DPPCInfo@massmail.state.ma.us
to schedule a virtual or in-person training for your organization.



SIGN UP

for one of our bi-monthly virtual trainings at
dppcmandatedreportertraining.eventbrite.com

Contact Us

Sarah Nechamen

Outreach and Training Specialist at DPPC

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Abuse Reporting Hotline
(800) 426-9009